

MARIE FRANCE CHAMARY-SAMY

83, Robert Edward Hart Street, Rose Hill Mauritius
Tel: (+ 230) 764.73.34/466 6921
Email: mf.chamary@isysevolution.com
Website: www.isysevolution.com

Born: 17 May 1967, Mauritius



12 YEARS EXPERIENCE IN QUALITY MANAGEMENT SYSTEMS – MANAGING DIRECTOR -QUALITY MANAGER - CONSULTANT - MQA APPROVED

WORK EXPERIENCE

Isys Evolution Ltd - Mauritius – April 2009 to date

- Managing Director from October 2009 to date
- Consultant – April to September 2009

External services:

- Act as Technical Expert in Logistics fields on behalf of SGS (ISO 9001)

QUALITY AND SYSTEMS MANAGER

MC Easy Freight Ltd – May 2008 to March 2009

- Implementation of operational systems
- Assessment of needs, recommendations and consulting
- Coordination and follow up of interdepartmental activities
- Process Management
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PROMOTED TO VARIOUS POSITIONS

COMMUNICATION EXECUTIVE AS FROM 2006

Rogers & Co Ltd - Logistics and Forwarding Sector - May 1987 to May 2008

- ISO 9001 certification: implementation, documentation and continual improvement of the Quality Systems in the business unit
- Instigation and follow up of innovative projects in both local and overseas business units: Deployment of operational systems, process re-engineering
- Training and awareness programs: ISO awareness and implementation, Internal Audit, Customer Care
- Departmental documentation, auditing, corrective/preventive action, improvement plans, Customer Management
- Human Resource Management
- Financial Performance Management
- In charge of communication

AREAS OF EXPERTISE

- ISO Certification
- Process Re-engineering, Performance Improvement, Problem Solving Tools
- Customer Relationship Management
- Total Quality Management
- **Industrial sectors:**, Freight Forwarding, Logistics, Import/export/customs, Moving, Express Delivery, Transport, Hotel, Manufacturing, Tour Operator, IT, Industrial Drawing, Graphic Design

EDUCATION

Professional Qualifications

- Certification in Quality Management - MQA and American Society for Quality
- QMS Auditor
- MQA Approved Trainer for Total Quality Management
- Certification in Train the Trainer

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Academic Qualifications

- GCE Advanced Level

Languages

- Bilingual English and French
- Creole: fluent

Computer Literate

- MS Office, Project management, Performance Databases, Information Systems, Intra/Internet

OTHER

- President of Rogers Welfare Committee
- Member of editing committee for Rogers Magazine
- Member of Women in Network